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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am writing to you today to advise you that I am a residential customer who lives in a rural community north of San Francisco who chooses to use a competitive provider. For years I have utilized, with great satisfaction, a competitive provider. I greatly enjoy the customer service (when you call a human being answers, and solves your problem). My experience with AT&T for my cell phone or phone lines in the past has not been a good one to say the least.

I rely on the internet daily 8 to 10 hours for my medical transcription business in which I log onto various servers at hospitals, doctor's offices, and clinics to access dictation and transmit the medical transcription back to them. I also have a limited budget and cannot afford more than I now pay at \$72/mo for bundled internet and 1 voice line. For my very small business, this pricing is simple and affordable for me. I don't need all the bells and whistles some of the larger providers offer, and do not want them... or to have to pay for them, straining my budget.

I emphatically say no to this, the price hikes that will likely ensue, and the diminution of the customer service which I have been able to faithfully rely on for 20 years.

Thanks for your consideration.

Patricia Lane